

December 15, 2010

Derek Nicholson,  
*beamentgreen*, 979 Wellington Street West, Ottawa, ON K1Y 2X7

Dear Mr. Nicholson,

Derek, now that my case is over both Richard and I want to pass onto you, Donna Robinson, Donna Bradbury, and Helen our sincere thanks.

To you Derek, despite the circumstances of our association, we have very much enjoyed and appreciated meeting and working with you. The post-injury journey is always difficult and frightening. Despite the challenges innate to this process, your experience and integrity, intelligence and humour, honesty, and generosity of spirit created for us a much needed sense of direction and assurance, and ultimately success. Thank you for that. Never change.

An equally sincere thank you goes to Donna Robinson. Donna, you are a gem. We have been so thankful that Derek and *beamentgreen* have the insight to include a specialist of your expertise on its team. The ever-mounting and always daunting demands of car insurers added intolerable stress to my life. Your character and services – your diligence, knowledge, advice and insights – brought invaluable help and relief to my daily living. This level of commitment to clients` needs is what sets your services, and those of *beamentgreen*, uniquely above all others.

To Donna Bradbury and Helen, please know that we could not have stayed on track without your persistent patience and organization. Always there, always pleasant, always thorough and helpful – you will never fully understand how truly valuable is the support you give to clients such as myself.

Together you are a wonderful team to work with. Thank you all so very much.

Sincerely,

A handwritten signature in black ink, appearing to be 'D. Beament', written in a cursive style.